

Resource List

Experience Based Co-Design Links:

EBD Guide and Tools

<https://improvement.nhs.uk/resources/the-experience-based-design-approach/>

Quality Improvement Links:

Webinar: 'QI Quick Webinars' - takes the viewer through a series of short webinars that cover the high level concepts around the Model for Improvement (MFI)

<https://www.youtube.com/watch?v=qBuvrfnAFSY&list=PL6M63xo4TomSpWGTtYL7ta-iNjrksCR1> . It

Webinar: E-QIP's' Client and Family Engagement' in QI

https://www.youtube.com/watch?v=7HrUAI_NOkQ&t=8s

Video: Capture, Understand and Improve Your Client's Experience

<https://www.youtube.com/watch?v=rDVsq02oCoA&t=1480s>

OCAN Links:

OCAN resources developed by CCIM <https://training-ax-iar.ccim.on.ca/OCAN>

